



## **AmeriHealth Caritas Delaware Statement Regarding Security Incident**

AmeriHealth Caritas Delaware has announced that a security incident in April 2024 resulted in the unauthorized access of AmeriHealth Caritas Delaware member information. This cybersecurity incident occurred at a vendor of Marigold Health, a business associate of AmeriHealth Caritas Delaware.

On April 17, 2024, Marigold Health received information from its downstream business intelligence vendor, Sisense, indicating that an unauthorized third party accessed its cloud-based service and acquired information relating to Marigold Health. On May 2, 2024, Marigold Health notified AmeriHealth Caritas Delaware after it had determined which of its customers were impacted and the extent to which they were impacted.

AmeriHealth Caritas Delaware confirmed that the affected files may have contained protected health information of AmeriHealth Caritas Delaware plan members. The information involved did not include social security number, date of birth, mailing address nor financial information. AmeriHealth Caritas Delaware systems were not involved in the incident.

Marigold Health informed AmeriHealth Caritas Delaware that, in response to the incident, Sisense has implemented measures to enhance the security of its network. being notified of potential impact, it immediately disabled all active sessions of Sisense and reviewed protocols to reduce the risk of similar incidents occurring in the future.

AmeriHealth Caritas Delaware notified affected members of the incident and, as a precaution, is offering them three years of free identity theft protection, credit monitoring, fraud consultation and identify restoration through Experian IdentityWorks, a risk management firm that provides cybersecurity services. The services expire at the end of the complimentary period and do not automatically renew.