



AmeriHealth Caritas[™]

Delaware

April 2019

ProviderPost



Articles in this edition:

- Let Us Know.
- Bright Start[®] Plus family health mobile app.

AmeriHealth Caritas
Delaware is on Facebook.

Search for [@AmeriHealthCaritasDE](#)
on Facebook to find us.

Fraud Tip Hotline

1-866-833-9718, 24 hours
a day, seven days a week.

Secure and confidential.
You may remain anonymous.



Will you Let Us Know?

AmeriHealth Caritas Delaware is here to help you engage members in their health care. Check out the Let Us Know program.

The Let Us Know program is a partnership between AmeriHealth Caritas Delaware and the provider community to collaborate in the engagement and management of our members — your patients — with chronic behavioral or physical health conditions, as well as those who need long-term services and supports (LTSS). We have support teams and tools available to help in the identification, outreach, and education of our members with complex health needs, as well as clinical resources for providers in their care management.

If you recognize a patient who has a special, chronic, or complex health condition who may need the support of one of our programs, we just need you to Let Us Know in one of the following ways:

- Call our Rapid Response and Outreach Team at **1-844-623-7090**.
- Or, complete a Member Intervention [Request Form](#).

Our mission:



We believe everyone should have access to quality health care and services.



Bright Start® Plus family health mobile app

With the Bright Start Plus app, members can have health information for their entire family right at their fingertips.

How Bright Start Plus is your trusted resource:

- The only pregnancy and family app with clinically approved content from sources like the American College of Obstetricians and Gynecologists, American Academy of Pediatrics, American Academy of Family Physicians, National Institutes of Health, and Centers for Disease Control and Prevention (CDC) with medical editors and medical director review.
- Health risk assessments for each trimester and postpartum.
- Health trackers for all ages and stages based on CDC and clinical standards.
- Peer-reviewed published health outcomes for the app's platform.

Encourage your patients to download the Bright Start Plus app today.

Text “Doctor” to 1-302-202-9766 or search for Bright Start Plus in your app store.



Bright Start *Plus* SM



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